

McLain's Painting Customer Satisfaction Form

Name: Virginia McLain
 Address: 804 Fairway Oaks Ln
Knobville, In 37422
 Date: _____

What would you like our future customers to know about us?
That we will continue to hire you -
excellent job!

It is our desire to improve our service with each job that we do. Your honest response to the following will help us accomplish this.

	Exceeded Expectations A	Met Expectations B	Below Expectations C
Promptness	A		
Efficiency	A		
Well Mannered	A		
Clean/Uniformed	A		
Overall Quality	A		
Overall Value	A		

Did Scott ask you to review the job with him upon completion?
 Yes No

What did we do that you especially liked?
Very professional, detailed, prompt, courteous,
Attentive

(use back for additional space)

How could we improve? Nothing noted at this
time

Do you have a relative or friend that could use our services?
 Name: _____ Phone #: _____

May we use your name as a reference? Yes No

Signature: VMcLain

Please return in envelope provided.
 Thanks for taking the time to provide this information.
 Charles McLain