

McLain's Painting Customer Satisfaction Form

Name: Keelley Baker
 Address: 78200 Scenic View Dr.
Knox, TN 37938
 Date: 6/28/12

What would you like our future customers to know about us?
Very kind, excellent quality job

It is our desire to improve our service with each job that we do. Your honest response to the following will help us accomplish this.

	Exceeded Expectations A	Met Expectations B	Below Expectations C
Promptness	✓		
Efficiency	✓		
Well Mannered	✓		
Clean/Uniformed	✓		
Overall Quality	✓		
Overall Value	✓		

Did John ask you to review the job with him upon completion?
 Yes No

What did we do that you especially liked?
Courteous and professional, Quality Work

(use back for additional space)

How could we improve? _____

Do you have a relative or friend that could use our services?
 Name: _____ Phone #: _____

May we use your name as a reference? Yes No

Signature: Keelley Baker

Please return in envelope provided.
 Thanks for taking the time to provide this information.
 Charles McLain