

McLain's Painting Customer Service Form

Name: MARY BRASHEAR
 Address: 7109 SHERWOOD
KNOXVILLE TN 37919

Date: 4/10/2015

It is our desire to improve our service with each job that we do. Your honest response to the following will help us accomplish this.

On a scale of 0-10, how likely are you to refer McLain's Painting to a friend or colleague?

0 1 2 3 4 5 6 7 8 9 10
 (Please circle one.)

Please rate the following:

	Excellent A	Good B	Below Expectations C
Promptness	✓		
Efficiency	✓		
Well Mannered	✓		
Clean/Uniformed	✓		
Overall Quality	✓		
Overall Value	✓		

Did the Crew Leader ask you to review the job with him upon completion? Yes No
 Was the crew responsive to any special concerns? Yes No

What would you like our future customers to know about us?

THAT YOU ARE SIMPLY THE BEST!

How could we improve?

CANNOT THINK OF ANYWAY YOU COULD POSSIBLY IMPROVE.

Do you have a relative or friend that could use our services?

Name: SHARON BAILEY REACTOR Phone #: 865-531-2020

May we use your name as a reference? Yes No
 May we post this report card on our website? Yes No

Signature: Mary Brashear Date: 4/10/2015

*Please give this to your crew leader or send it back to us with the envelope provided.
 Thank you for taking the time to provide this information.*