

# McLain's Painting Customer Satisfaction Form

Name: ANDREA PIEKLE  
 Address: 8706 WARM SPRINGS WAY  
 Date: KNOWVILLE, TN 37123 5/25/12

What would you like our future customers to know about us?  
Prompt courteous service was experience by me when dealing with everyone from the owner, to the project manager & crew.

It is our desire to improve our service with each job that we do. Your honest response to the following will help us accomplish this.

	Exceeded Expectations A	Met Expectations B	Below Expectations C
Promptness	A		
Efficiency	A		
Well Mannered	A		
Clean/Uniformed	A		
Overall Quality	A		
Overall Value	A		

Did Todd ask you to review the job with him upon completion?  
 Yes  No

What did we do that you especially liked?  
Communication throughout the project was excellent. As expected, painting was done in a professional manner but the drywall repair work was exceptional.  
 (use back for additional space)

How could we improve? would like to see pricing info on website.

Do you have a relative or friend that could use our services?  
 Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

May we use your name as a reference? Yes  No   
 Signature: Andrea Piekle

Please return in envelope provided.  
 Thanks for taking the time to provide this information.  
 Charles McLain